

Crucial Conversations Study Guide

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This is a guest post from Eric Brun on lessons learned from the book, Crucial Conversations, by Kerry Patterson, Joseph Grenny, Ron McMillan, and Al Switzler.

Michael, did you know if you search google for "Crucial Conversations Summary" your map comes up as the number two result!!! Thanks for sharing with us all that time

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The key to these crucial conversations is first, having them. Especially the Study Guide PDF file for this book available in their resources guide.

Tools for Talking When Stakes are High. Crucial Conversations is a course that teaches skills for creating alignment and agreement by fostering open dialogue around

Rev. ed. of: Crucial conversations : tools for talking when stakes are high / Kerry Patterson [et al.]. 2002. What's a crucial conversation? : and who cares?

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